

Brookfield Homeowners Association Flock Safety

The Brookfield Estates community has Flock Safety License Plate Reader (LPR) Cameras positioned at the ingress/egress points of the neighborhood. This includes inbound and outbound of the community, including the three interconnected neighboring communities which are not associated with Brookfield Estates. Photos of License Plates (LPs) are captured and logged in the Flock system for 30 days.

If you were a victim of a crime and would like to inquire about the photo data that may be available in efforts to resolve crimes, please follow the steps below for assistance.

Steps:

1. You **must** file a police report with Travis County Sheriff Office (TCSO).
 - a. [To report a non-emergency crime](#) call 512-974-0845, Option 3
2. Contact the Brookfield Homeowners Association Goodwin Property Manager
 - a. **Phone:** 512-502-7021
 - b. **Email:** aboamanager@goodwintx.com
 - c. **TownSq Request** (if you are a resident of Brookfield and have access)
3. In the request for assistance, provide available details on your situation (when, where, vehicle description, case #, detective name).
 - a. Be sure to include your contact information (phone, resident address, email address)

Notes:

- Due to resident privacy considerations, TCSO does **not** have the ability to scan the records of Flock.
 - Law enforcement **only** receives data if a LP on a hotlist is identified/matched. Flock is connected to law enforcement and law enforcement receives the data automatically.
- Flock does **not** capture video clips.
 - LP cameras do not capture motion footage of accidents.
 - Recommendation: Personal dashcams have helped drivers for these incidents.
- Data is only stored on Flock for **30 days**.
 - Recognizing that these matters are considered time sensitive. Responding to requests will be processed as soon as possible.
- Our community was the first in Travis County to contract with Flock. Since 2020, this system has assisted in the apprehension of criminals traversing our neighborhood and committing crimes against our residents' properties.
 - The purpose of this system is to assist in making our community safer.